

Safeguarding at Olivine Clinic, Poundbury

At **Olivine Clinic**, safeguarding is at the heart of everything we do. We are fully committed to protecting the welfare of **all our patients — adults, children, and young people** — and to creating a clinic environment that is **safe, respectful, and caring**.

Our Commitment

- We believe that everyone who visits our clinic has the right to be protected from harm, abuse, neglect, or exploitation.
- Safeguarding is everyone's responsibility — from clinical staff to administrators, visiting practitioners, and contractors.
- We promote a culture of openness, compassion, and vigilance so that any concern is recognised and acted upon quickly.
- We work in partnership with local safeguarding teams, including **Dorset Council**, the **Dorset Safeguarding Adults Board**, and the **Dorset Safeguarding Children Partnership**, to ensure that concerns are handled appropriately and confidentially.

When You Visit the Clinic

You can expect:

- A safe and welcoming space where dignity, privacy, and respect are upheld.
- Staff who are trained to **recognise and respond** to safeguarding concerns.
- Robust systems to ensure your information is handled sensitively and shared only when necessary to protect your wellbeing.
- Chaperones available for any consultation or procedure where you would feel more comfortable with one present.
- Swift action if a patient, child, or vulnerable person is at risk of harm.