

CHAPERONE POLICY

- You are welcome to request the presence of a chaperone at any stage of your consultation or examination.
- On occasion, the healthcare professional may also deem it appropriate to invite a chaperone to be present.
- If the healthcare professional considers the presence of a chaperone to be essential and one is not available at the time of your appointment, an alternative appointment will be offered on a different day when a suitable chaperone can be arranged—provided that postponing the consultation or examination will not result in any clinical harm.
- If you have any concerns or questions about your consultation or examination, we encourage you to discuss them with your clinician.
- At Olivine Clinic, we are dedicated to ensuring your comfort, upholding trust, and delivering the highest standards of personalised medical care. Should you feel uneasy about any aspect of your interaction with our service, please share your feedback either in person or via our website.